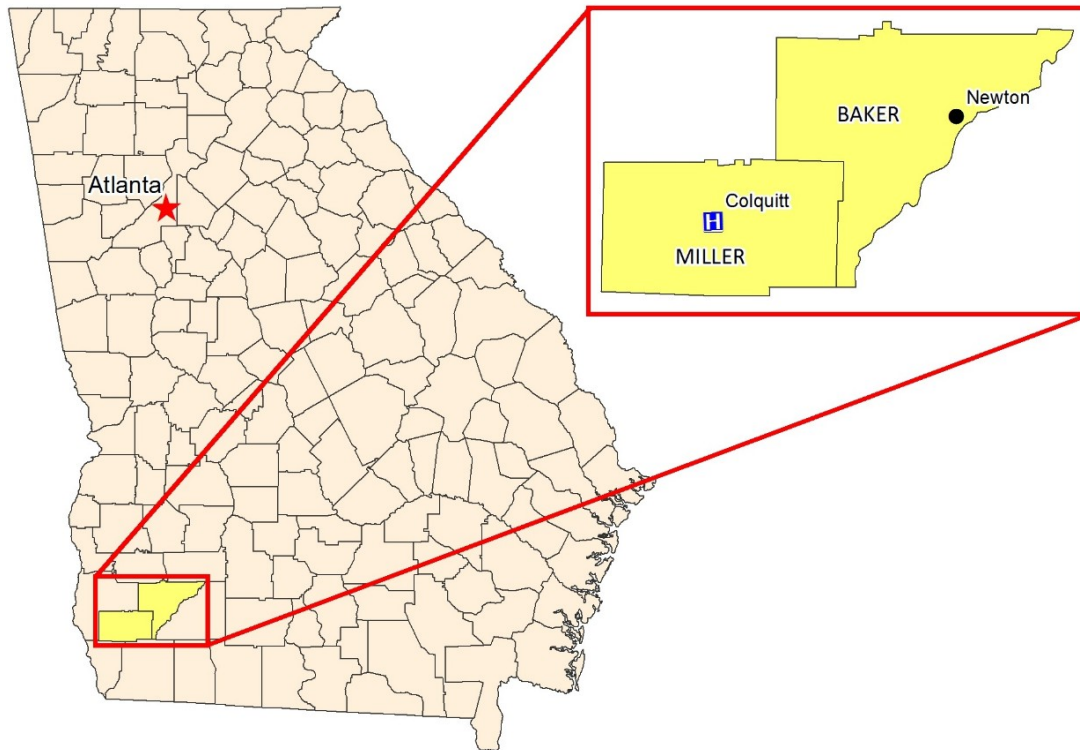


Miller County Hospital *Community Health Needs Assessment Implementation Plan*



The Hospital Authority of Miller County Developed the following Implementation Plan as a result of the work performed by Community Health Needs Assessment Steering Committee.

The Steering Committee Participants Included:

Robin Rau, Chief Executive Officer, Miller County Hospital
Sheila Freeman, Executive Director, Spring Creek Health
Barbara Means – Pre – K Director
Dr. Roy Reardon – Physician, Miller County Hospital
Shawn Whittaker, RN – Chief Nursing Officer, Miller County Hospital
Becky Hudgins – Pharmacy Director, Miller County Hospital
Devin Killough – Manger, Miller County Hospital
Ashlie Brackin – Utilization Review, Miller County Hospital
Leigh Ribolzi – Director, Miller County Collaborative
Darlene Cox – County Nurse Manager, Miller County Health Department

Participants of Community Focus Group Meetings:

Abby Glass, RN – Care Coordinator, Miller County Hospital
Billy W. Roland – Miller County Recreation Board
Monica Posey – ACA Navigator, Spring Creek Health Cooperative
Sherry Mores – SNAP & Prescription Assistance Coordination, Spring Creek Health
Hillary Harrell – Benefits Counselor, Spring Creek Health Cooperative
Phyllis Burney – Manager, Pine Woods Apartments
Stanley Shepard – Business Owner
Ansley Poague, RN – ER Nurse Manager, Miller County Hospital
Patricia Heard – LPN, New Beginnings
Lisa Peterson Swofford – Family Nurse Practitioner, Colquitt Complete Care
Jayme Smith – Grant Writer, Flint River Keeper
KaCee Holt – Chamber President, Miller County Chamber of Commerce
Tammie Varnadoe, RN – Darton College Nursing Program
Mary Price – Miller County Sheriff's Office
Bebe Thomas – Youth Mentor and Advisor
Jana Clenney – School Counselor, Miller County Elementary School

EXECUTIVE SUMMARY

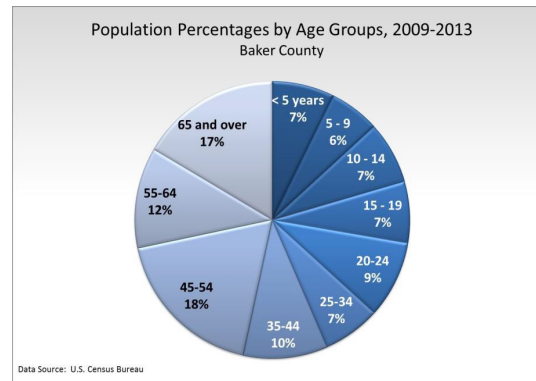
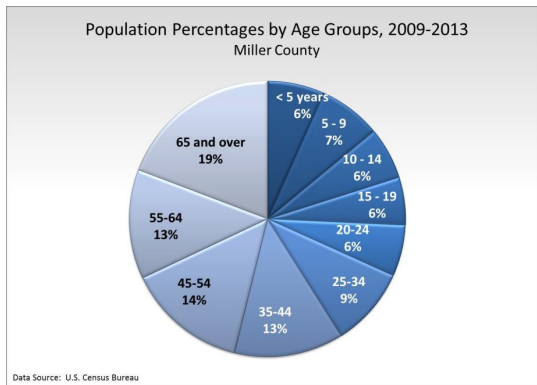
Community Prioritization of Needs

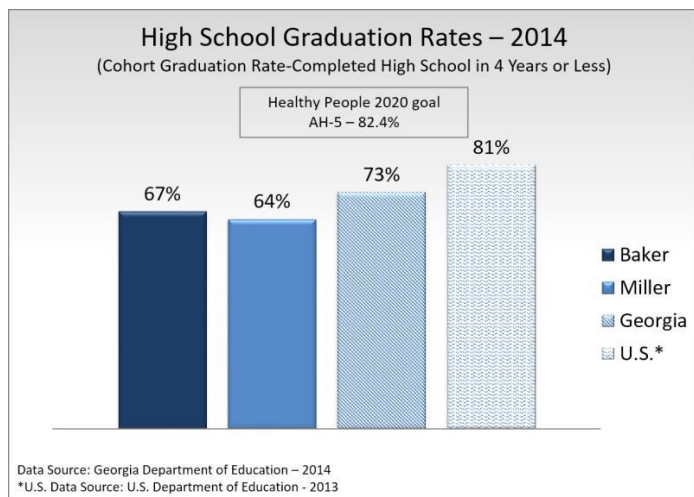
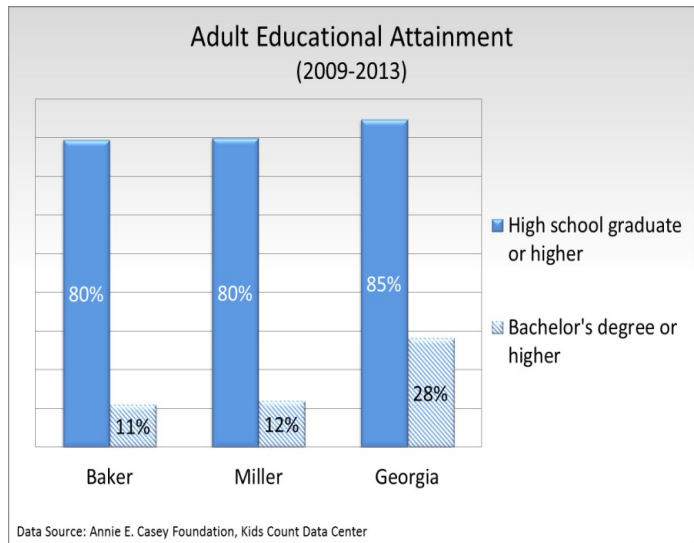
Based on information gathered from community meetings, stakeholder interviews, discussions with the hospital leadership team, review of demographic and health status, the hospital utilization data, the following priorities were identified.

Adolescent Behavior
Access to Care
Obesity and Lifestyle
Cancer
Cadiovascular
Mental and Behavioral Health

As an organization and community it was imperative that we determine how Miller County Hospital could have the most impact on improving the health of our community given available resources and need as outlined by the Focus Group. At the same time considering financial constraints, limitations on the organization and not taking on commitments that are best served by other entities.

We recognize that we service some of the unhealthiest population in Georgia that is influenced by many of the social determinants such as education attainment, transportation and access to care, poverty, alcohol and drug abuse, access to adequate diet and housing.





Based on the concerns and challenges the focus group identified, the Steering Committee was then brought in to review and discuss the findings of the group and discuss potential resources and support the hospital or other groups could undertake to address the concerns of the group.

The following is a summary of each area of concern the focus group, stakeholders and steering committee determined.

Adolescent Behavior as the focus group determined continues to be a concern of sexually transmitted disease as well as drug and alcohol abuse. It was concluded that this behavior was also an integrated part of *Mental and Behavioral Health*.

As such it was concluded that the Departments of Health, Family Resources, Jennings Clinic and Miller County Medical Center would continue to discuss STD's at outreach events and health fairs.

It was also determined that the Medical Staff of MCMC, and the Jennings Clinic would work toward adapting a screening tool as provided by the Albany Area Community Service Board for identifying behavioral health and developmental disabilities, depression, alcohol and drug abuse. Miller County Hospital would work towards assigning space for the CSB (Aspire) on the hospital campus for referral and evaluation of all persons regardless of age.

Access to Care continues to be a concern of the focus group. The top three barriers to care stem from lack of transportation, hours of operation of the primary care clinics, the large number of uninsured.

Miller County Hospital made the following commitments:

- 1) Continue financial support for Spring Creek Health Cooperative to assist with chronic disease medication assistance, housing assistance and other earned benefits.
- 2) Provide additional community resources and train staff in the medication application process to help citizens seeking medical care and screening individuals for disability.
- 3) Provide low cost or no cost bridge medication for individuals while awaiting SCHC assistance, this would include medications at discharge if needed.
- 4) The work of the ACO would continue to focus on prevention, wellness and access. To this end the hospital would look towards expanding the clinical staff of the Accountable Care Organization as well as seek the addition of a social worker.
- 5) MCMC is currently operational Monday – Friday from 8am to 6pm, it was decided that it is not feasible at this time to extend hours of operation until additional physicians, mid-level providers and a larger facility was developed. Moreover, it was also explained that MCMC had previously extended hours to 7pm and included Saturday hours, but the community was not supportive.

Obesity and Lifestyle are also synonymous with *Cardiovascular Health* and will continue to be a wellness focus of MCMC and the Jennings Clinic, including exercise and health eating habits. Spring Creek Health would also search out additional grants and resources to encourage the public in healthy living. Doayne Sumner, Community Health Coach will be engaged to provide information on diet and promote healthy lifestyle in faith communities as well as facilitating community health screenings. Educational information encouraging and educating the public on all aspects of health, lifestyle, STD's, Cancer, immunizations etc. will be published weekly in the local newspapers.

Cancer – each of the primary care clinics, including the ACO will focus on cancer prevention and detection with a particular interest in colo-rectal and breast. Miller County Hospital will offer low cost or no cost tests for primary care patients needing financial assistance. Spring Creek Health, the Department of Health and Miller County Hospital will continue to promote screening and prevention.